



Shenzhen Hipower Optronics Co.,Ltd

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518103, China.

WARRANTY for Hipower LED luminaire

WARRANTY: Subject to the terms and conditions specified in this Limited Warranty, Hipower warrants that Hipower's LED luminaires (purchased directly from Hipower) will be free of defects in material and workmanship for a period of THREE(3) or FIVE(5) or SEVEN(7)YEARS (Hipower offer different warranty period according to different product and market demand. Accurate warranty period will be written in product specifications and relative data to you.) from the date of manufacture. The determination of whether the product is defective shall be made by Hipower in its sole discretion with consideration given to the overall performance of the product.

REMEDY: If Hipower determines the LED luminaire is defective, Hipower will, at its option, either(i) repair the defective product,(ii) provide a free replacement product or replacement parts, or (iii) refund the purchase price of the product or replacement parts. Hipower will take the freight cost for shipping the repaired product, replacement product or replacement parts. Any replacement product or part will be comparable in function and performance to the original, and warranted for the remainder of the original warranty period. Hipower is not responsible for labor and other costs associated with removal or reinstallation.

TERMS AND CONDITIONS: This warranty does not apply to loss or damage to the LED luminaire caused by: negligence; abuse; misuse; mishandling; improper installation; storage or maintenance; damage due to fire or acts of God; vandalism; civil disturbances; power surges; improper power supply; alteration; failure to follow installation, operating, maintenance or environmental instructions or recommendations by Hipower.

THIS WARRANTY IS VOID IF THE LED LUMINAIRE IS NOT USED FOR THE PURPOSE FOR WHICH IT IS DESIGNED.

HOW TO MAKE A WARRANTY CLAIM:In order to make a warranty claim, retain the defect, notify and describe your failure problem to your Hipower sales rep in writing within sixty(60) days after your discovery , provide proof of purchase such as invoice number and serial number.(Each product of Hipower produced on or after 1st May 2017 are labeled with"serial number". So if the defect is from the production before 1st May 2017, only offer invoice number; if on or after 1st May 2017, "serial number " is also needed for proof). Failure to follow this procedure shall void this warranty(e.g. Serial number damage or missing, and invoice number missing).

THE FOREGOING WARRANTY PROVISIONS ARE EXCLUSIVE AND ARE GIVEN AND ACCEPTED IN LIEU OF ANY AND ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY WARRANTY AGAINST INFRINGEMENT AND ANY IMPLIED WARRANTIES OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

This warranty is effective for all Hipower product after the effective date set forth below. Hipower reserves the right to modify this warranty from time to time.

Effective Date: May 1st 2017